

Emmy's refurbished facilities are now open!

The relocation day of residents to the newly refurbished Smorgon Bierman facilities on Tuesday was brilliant. Congratulations to all our staff, volunteers and family members for their dedication and focus for the benefit of a seamless transition for our residents. All Smorgon Bierman residents were relocated to their new rooms in the morning and enjoyed their first delicious lunch in their new themed dining rooms surrounded by familiar staff, family and volunteers. It was a pleasure to see all our detailed planning come to life in such a positive and successful manner. Last Sunday's mezuzah ceremony and Open House morning was very well attended and marked the beginning of a new chapter for ALL our residents and their families to enjoy a modern and stylised environment at Emmy Monash. This is a very exciting time to be part of the Emmy Monash community and we encourage families from Gandel House to see what has been achieved in the upgraded facilities.



New Access Information

Access links have been streamlined to provide the quickest and safest route for residents, their families, volunteers and visitors. These access routes best respect the privacy of residents and their environment.

FAMILIES with loved ones residing on Ground, Dandenong Rd now have access directly to Level 2, Gandel House.

GROUND, DANDENONG RD → **LEVEL 2, GANDEL HOUSE**

FAMILIES with loved ones residing on Level 1, Dandenong Rd now have access directly to Level 3, Gandel House.

LEVEL 1, DANDENONG RD → **LEVEL 3, GANDEL HOUSE**

VOLUNTEERS and VISITORS must register at Reception for their access card, as is the current procedure, and return the access card to Reception and sign out prior to leaving.

Preferred access route for **VISITORS** between buildings:

LOWER GROUND, DANDENONG RD → **LEVEL 1, GANDEL HOUSE**
(via Staff Precinct)

Please contact Reception staff for any access enquiries.

Reception and Important Information

- Car park access in Dandenong Road remains **only** for registered EMA residents. Once the INTREC building team have completed all works, we will notify all families and reinstate limited parking availability.
- **The Front entrance Dandenong Road is now open.** All families, friends and staff to Smorgon, Bierman and EMA can now return to entering Emmy Monash from this location. Family access cards have been programmed accordingly.
- **Reception hours at Dandenong Road are from 9am to 2pm, Monday to Friday.** For the remainder of this week **ONLY**, Reception will open from 9am to 5pm in Dandenong Road to assist families settling in to the new environment.
- A reminder that family access to old rooms in Smorgon and Bierman will be available until Tuesday 31st October for any last items being moved. Please ensure all personal belongings and furniture has been removed by this date.
- **Please note that all deliveries for Emmy Monash should be directed to Gandel House, 7 Hawthorn Road, Caulfield North. The Maintenance team are located at Gandel House and will dispatch any delivery throughout Emmy Monash from this central location.**
- Now we are experiencing beautiful warm weather, SunSmart hats, water and sunscreen are a priority for all residents as they enjoy the lovely new sun-filled courtyards and terraces. Please help us to encourage best SunSmart practices for all Emmy family members and enjoy the warm weather safely.
- Tour times to view the newly opened refurbished facilities will be offered shortly. Please contact the Placements Coordinator if you or a friend wish to view our amazing new residential rooms or EMA apartments.



What an exciting and fulfilling week for the Emmy Monash family!